

Type of solution
<ul style="list-style-type: none"> • Equipment / Hardware / Firmware • Information system • Process
Work Stream considered
<ul style="list-style-type: none"> • Active Demand • DER integration • LV Innovation
Location / Topology (with regards to distribution grid)
<ul style="list-style-type: none"> • MV/LV SS • LV • DER • Meter • Downstream meter
Thematic(s)
<ul style="list-style-type: none"> • Active demand / DSM • DER Integration / increased grid capacity
Use Case(s)
<ul style="list-style-type: none"> • Integrate massive PV production on LV network • Encourage resident to adopt smarter habits according to network state
Key figures
<ul style="list-style-type: none"> • 76 households participated in the summer trials in 2015 in the seven solar districts (i.e. 15% of eligible households) • In households who tested the Smart Water Tank offer, a difference of 56% on average was recorded in their consumption between a solar day and a "normal" day between the hours of 12.00 noon and 4:00 PM (i.e. 2.4 kWh) • In households who tested the Solar Bonus offer, a difference of 22% on average was recorded in their consumption between a solar day and a "normal" day between the hours of 12.00 noon and 4:00 PM (i.e. 0.35 kWh)

Table- 16 – Technical table of residential clients' PV integration flexibilities in the Demo6

Introduction

This document aims at describing **flexibilities** located at residential customer premises in order to integrate massive PV generation within the LV grid. Such flexibilities are managed by the supplier within a **B2C aggregation platform**, in order to respond to grid operator requests

Objective and technical requirements

Context

• PV in PACA

PACA is the French region that has the second largest installed photovoltaic (PV) capacity after Aquitaine, with **766 MW_p at the end of 2014**. This capacity will need to triple in the coming years, as the region's *Climate, Air and Energy Regional Plan* has set a target of **2,300 MW in photovoltaic capacity by 2020**. Given that the vast majority of installations are connected to the

distribution networks managed by ERDF, a "bottom-up" injection from this intermittent and decentralized power source could be the cause of these **power and voltage constraints**.

• Use Case

Massive feed-in of renewable energies like solar PV into the grid leads to the emergence of new issues for the electrical system (local output/demand balance) that needs to adapt in order to accommodate these new forms of electricity output which are **intermittent** and **uncertain**. **Reinforcing the grid** is a possible solution, but costly for local authorities. Demo6 in the town of Carros experiments an alternative option to traditional management of the electric system. The idea consists in **adapting the consumption to the local solar power output**, by inviting customers to play a much more active role. Because solar power output is **dependent on the weather** and **uncontrollable**, there may be a time lag between its production and daily use by the town residents. When sunshine is highest in summertime (between noon and 4:00 PM), solar panels generate a high level of electricity but the power is consumed primarily outside of this time range. One of the challenges of Demo6 is therefore to **optimize the correlation between power output and power consumption at the scale of an urban district**.

• On peak/Off peak hours in France¹⁰

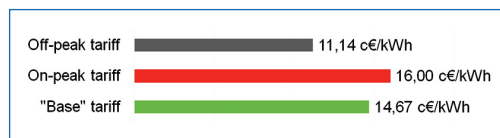


Figure 109 - Regulated tariff for customers with subscribed power below 36 kVA

• Hot water tanks in France

Hot water tanks constitute a significant potential since **11 million** French households are equipped with electric tanks, including **8 millions** effectively controlled under the Peak Hours/Off-Peak Hours tariff. With a total consumption of **20 TWh**, they provide a flexibility potential of around **8,000 MW** (equivalent to 7 to 8 nuclear units) every day. EDF offers

EDF offers

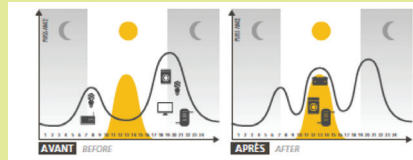
Under the NICE GRID project, **three experimental trials** were offered to residents of solar districts in the town of Carros to attempt to balance output and demand and optimize the solar resource. These offers are adapted to various consumer profiles, enabling all residents to participate **according to their consumption habits and electrical appliances**.

10. Prices as for 01/07/2015

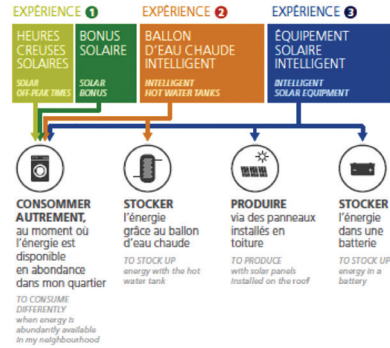
- **Solar Bonus (SBO) offer:** During the 40 **solar days** in summer 2014 and 2015, indicated by alerts sent on the previous day via text and/or e-mail messages, EDF invited its volunteering customers to shift their electricity consumption during **solar hours** between 12:00 noon and 4:00 PM. At the end of each summer, EDF sent the customer a gift-voucher for a tariff equivalent to the off-peak tariff for their power consumption during **solar hours**.

- **Smart Water Tank (SWT):** As a complement to the previous offer for equipped consumers, the system provides for optimum remote control of the hot water tank based on the local solar power output, without any impact on comfort.

- **Smart Solar Equipment (SSE):** offer includes the generation of solar PV power via panels installed on the roof and energy storage in a battery.



3 EXPÉRIENCES DE CONSOMM'ACTEUR POUR FAVORISER L'INSERTION DES ÉNERGIES RENOUVELABLES
3 experiments in order to promote renewable energy insertion



In the context of NICE GRID, EDF Commerce provided support to experimental customers with assistance from NKE Watteco and EDELIA, two suppliers of housing energy solutions, via the following measures:

- **Promotion of solar power installations via technical support** and strict monitoring of the installation of solar PV panels, with assistance from the *Centre Scientifique et Technique du Bâtiment* (CSTB), thereby preventing any "counter-references".

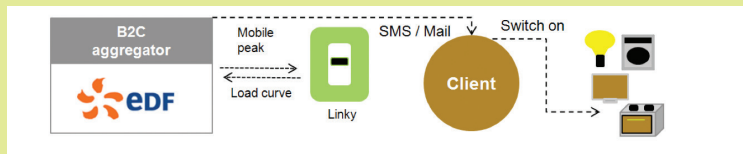
- **Solutions to control home appliances**, designed to shift or reduce power consumptions, supported by the **Linky smart meter**.
- **Display solutions** to visualize summer production peaks and regulate consumption.
- **Recognition by the network operator of the value of all individual efforts** to contribute significantly to the balance of the electric system and also deliver benefits for the consumer (extra remuneration).

Development and implementation

Architecture

Solar Bonus (SBO)

EDF send alerts the previous day via text and/or e-mail messages and a mobile peak to the Linky Information System.



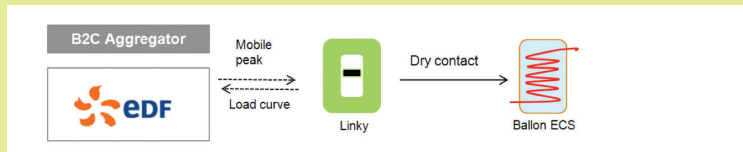
The heating or non-heating status of a servo-controlled water tank is linked to the dry contact.

- When the dry contact is closed, the tank is powered and heats up.
- When the dry contact is open, the tank is not powered and does not heat up.

The tank heating schedule is pre-programmed and depends on the customer's contract (for double tariff customers, the dry contact is alternatively closed and open, and for single tariff customers the dry contact is always closed)

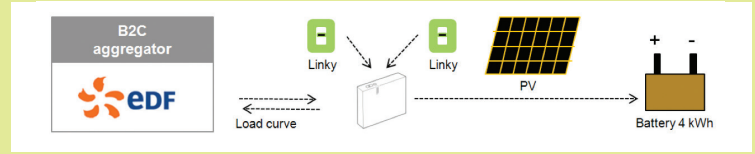
To control the hot water tank, EDF sends a Linky mobile peak signal via the B2C aggregation platform, in order to modify the status of the dry contact during the desired time period.

Smart Water Tank (SWT)



Smart Solar Equipment (SSE)¹¹

Experimental users who signed a “Smart Solar Equipment” contract agreed for the installed battery to be automatically controlled by EDF Commerce (via EDELIA IT system). This automatic control requires the installation of an Energy Box EDELIA gateway which receives a controlling signal from the B2C aggregation platform. It communicates with the SAFT battery via the SMA converter. It retrieves data from the MC11 TIC sensor in the off-take meter, and from the MC11 TIC sensor in the feed-in meter of the experimenter’s PV system.



Deployment

• Recruitment

Average recruitment rate of **15.3%** in 2015 for residential customers (475 prospects).

Offer	Number of participants 2014	Participants 2015	Participants 2016 (forecast)	Recruitment rate 2015
Solar Bonus (tariff incentive)	36	36	36	7.6%
Smart Water Tank (remote control of tank via Linky)	23	23	23	4.8%
Advanced Water tank (control via Linky for power and temperature)	0	7 (11 contracts)	20	2.3%
Smart Solar Equipment (PV panels + Battery)	1	10 (18 contracts)	18	3.7%
TOTAL	60	76	97	15.3%

Figure 110 - Final recruitment figures

An analysis of the recruitment process for participants to the NICE GRID project reveals that **no communication channel should be neglected**. Each channel can contribute to the final outcome, although in varying proportions and degrees depending on the context.

As regards the prospects for PV panels installation, the **financial investment** frequently proved to be an obstacle for the engagement to materialize in spite of support from the supplier. Pay-back time¹² is a major parameter for people in the 50-60 age bracket.

During the campaign for rolling out batteries, **insurance issues** were a concern for some potential participants. In addition, whenever the location of the battery was chosen outside their garage, the owners of villas with small land plots did not wish to visually impair their private environment, or even refused to take the risk of installing it next to their swimming pool.

• Deployment at customer premises

Major lessons learned from automated control of hot water tanks:

Automated control of electric hot water tanks via the mobile peak signal of the new Linky meters runs well and is very easy to implement since it requires no additional equipment.

Major lessons learned from the roll-out of batteries:

The first problem encountered resides in the **absence of an integrator for the battery/converter solution that remains the core of the system**. Li-Ion batteries are delicate to implement both in terms of operation and of safety; it is therefore crucial for

the battery/converter pair to be handled by an integrator who can ensure its optimum operation (particularly for data exchanges between the two components and the management of battery alarms).

Because the “residential battery” system is complex, the customers’ choice is difficult, whether for installation (batteries and converter, integration into the existing electrical system, ADSL link for Internet access) or for the consumption profile (power subscribed to ensure battery charging without short-circuiting, consumption sufficient for a relatively fast discharge during the day).

Installation itself and commissioning are also delicate phases since they require the installer to have a good knowledge of the system to be able to remedy any cabling errors or any breakdown of the various components (3 components: batteries, converter and local gateway, as well as 3 different types of communication between these components: battery/converter, converter/gateway – or external – ADSL or GPRS for Internet access).

The configuration in the local gateway requires remote human intervention.

Proper overall operation must be verified at the time of commissioning, in direct link with the team managing the remote gateway.

Automated configuration and possibility for the installer to verify the proper system operation independently may be possible avenues for improvement to make the commissioning phase more efficient.

11. For the detailed residential battery architecture, see spotlight S1.

12. 20 years feed-in contract.

Technical results

76 households participated in the summer trials in 2015 in the seven **solar districts** (i.e. 15% of eligible households¹³). In households who tested the **Smart Water Tank** offer, a difference of **56%** on average was recorded in their consumption between a **solar day** and a “normal” day between the hours of 12:00 noon and 4:00 PM (i.e. 2.4 kWh).

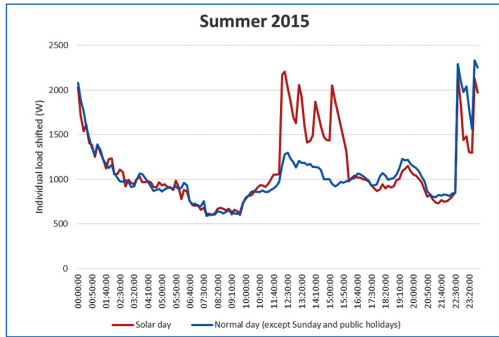


Figure 111 - Averaged daily load curves with and without request for participants testing the Smart Water Tank (SWT) offer

In households who tested the **solar bonus** offer, a difference of **22% on average** was recorded in their consumption between a **solar day** and a “normal” day between the hours of 12:00 noon and 4:00 PM (i.e. 0.35 kWh).

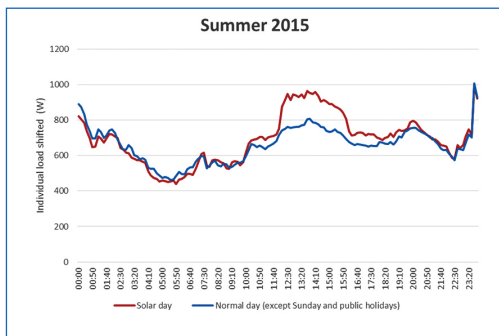


Figure 112 - Averaged daily load curves with and without request for participants testing the Solar Bonus offer

During the summer, the encouragement to postpone some daily household tasks to **solar hours** proved fruitful. The experimenters **played the game fairly and did shift some of their domestic tasks** to the 12:00 noon – 4:00 PM - time bracket. Efforts addressed essentially the use of household appliances (dishwasher, washing machine, etc.) and to a lesser extent ovens, vacuum cleaners, irons and swimming pool filtration systems.

The experimenters' decision to join the NICE GRID trials relies on **two main motivations**:

- **Economic benefit** guided by a desire to manage their consumption expenses and by the financial incentives of the **solar hours** offer,
- Desire to **act in favor of the environment**.

Financial opportunities therefore coexist with the wish to participate in collective efforts, to act as good citizens and contribute to improving the security of supply. The

13. Eligible household: resident of one of the solar districts fitted with Linky smart meters

unpredictable nature of alerts was not perceived as a major constraint or an obstacle to postpone power consumption. The presence of someone at home and the ownership of programmable appliances were also factors facilitating participation.

Demo6 was perceived by the **prosumers** as an experience that was “*interesting*”, “*with few constraints*” (or at least a well accepted constraint), and “*positive*”, even though the related financial returns remained low. They were sensitive to the collective and local nature of the project and considered that **this initiative contributes to a shift in energy generation and consumption modes**.

In an effort to adapt even better the power consumption of the hot water tank to the solar output, a so-called “**advanced**” tank will be tested in 2016 with 20 households.

For battery technical results see spotlight S1.

Conclusion and key messages

- **Good understanding of the challenges of the Energy Transition by consumers**
- **Participants were very engaged** (good understanding of issues)
- **Participants proved capable of shifting their consumption times** (20% to 56% with activation of hot water tank and 89% with a battery).
- **Easy control of domestic hot water tanks via Linky smart meter** (without any additional equipment)
- **More complex remote control of batteries, local control might be more promising**
- **Participants asked for a higher incentive**
- **Participants asked for individual and collective feedback**
- **Flexible electrical appliances**

The **availability of flexible electrical uses** is a genuine asset in order to support the development of intermittent renewable energy sources.

The very first asset, in the technical and economic sense, is the electric domestic hot water tank that can be easily mobilised via the **Linky smart meter** without any impact on consumer comfort. It currently contributes to optimising the supply and demand balance by recharging during off-peak hours. In the future, it could be activated during peaks of renewable energy output. Hot water tanks constitute a significant potential, *as explained in section 1*. In the future, new technologies in domestic hot water heating – in particular the **thermodynamic water heater** – will be able to adapt to intermittent power generation, whether locally or routed through the grid. These technologies will be tested as early as 2016 in the context of the project.

- **Perspectives for optimising the management of flexibility drivers**

The purpose for EDF was to look at the possibility of leveraging the value of “non-consumption” during demand peaks or of consumption during output peaks generated by its customers, for the benefit of the grid's needs (Distribution and Transmission). EDF has learned the following lessons from this experiment on the use of customer flexibilities:

- Centralised activation of residential flexibilities at the scale of LV and MV applications does not appear to be suitable. **Residential flexibilities at the scale of a source station or even a HV/MV transformer might be suitable to respond efficiently and pragmatically to the DSO's power requirements.** In the case of residential flexibilities, this would represent a minimum of around 5000 customers.
- At the LV scale, **the use of Nice Grid solutions seems relevant provided they are deployed at producers' premises.**

Activation of Nice Grid flexibilities at all distributed residential producers has a significant impact on the LV profile:

- by addressing the (surplus) output at source,
- by solving the issue of the constrained phase,
- by allowing for the development of real-time local servo controls based on the effective measurement of sunshine or voltage (e.g. to store at each second only the surplus power generated).
- However, they could prove less efficient when a majority of customers are absent from their homes, and therefore do not consume or do not store power. Other drivers might then be necessary, such as a feed-in reduction of solar power.
- To improve the economic balance, **it would seem necessary to coordinate the local and national optimisation processes**

and to look for value on existing or future market mechanisms.

• **Other lessons learned from the experiment:**

- Flexible electricity uses support and will continue to support the development of renewable energy sources, whether local or on the grid.
- Such solutions are cost-efficient for the local authorities and residential customers since they relate to mature technologies. In addition, they can be activated remotely, for start-up or shut-down, based on various notification schedules.
- These uses currently address primarily air or water heating. In the future, they will evolve thanks to more connected objects and less electric heating (consequence of RT2012¹⁴).

14. New French regulations related among others to heating

Appendix

To go further

Document	Topic
dD6.8	Sociological studies
dD6.9.1	Key messages
dD6.9.2	Key Performance Indicators (KPI)
dD6.9.3	Conclusions
Spotlight S1	Residential storage
Spotlight S10	Clients' flexibilities for peak demand reduction

Glossary

Notion	Definition
B2C Aggregator	This platform offers the system operators (ERDF and RTE) some upward or downward power flexibility options to help them respond to grid constraints. Potential flexibilities reside in the control over various devices downstream from the meter and information displayed to the experimental users to turn them into agents of such flexibilities.
Flexibility	A flexibility is a mean to modify (increase or decrease) a load curve, at client or network level, in order to solve grid constraints (power or voltage).
Linky meter	Linky is a communicating meter, which means that it can receive and send data without the need for the physical presence of a technician. Installed in end-consumer's properties and linked to a supervision centre, it is in constant interaction with the network. This is what makes it "intelligent".
Mobile peak	In addition to regular tariff calendars, the suppliers have the possibility to define several mobile peak calendars in the smart meter of their customers. These calendars can be remotely activated for a group of customers with an 8h delay.
Prosumer	Producer-consumer
PV constraints	They are two types of grid constraints: power and voltage constraints. Power constraints appear when the current induced by high PV generation exceed the capacity of existing cables. In the low voltage grid, the injection/ withdrawal of active power raises/lowers locally the voltage: a voltage constraint appear when the voltage is close to the boundaries defined by norm EN50160, i.e. $U_n \pm 10\%$, with $U_n=230\text{ V}$
Smart Solar Equipment (SSE)	The "SMART SOLAR EQUIPMENT" experiment encourages customers to install solar PV panels via a financial support and a technical support from the CSTB center in order to contribute to high quality facilities. This incentive aid is granted for the installation of PV panels and energy storage equipment in the form of electric batteries supplied by our partner SAFT. The battery is designed to store electricity at times when the panels are most productive, for later use by the consume
Smart Water Tank (SWT)	The hot water tank is called "smart" because it recharges automatically at times when the PV panels installed in the district are most productive (around 40 days from May 1 to September 30)
Solar Bonus (SBO)	At the end of the summer, EDF sends the customer a gift-voucher for a tariff equivalent to the off-peak tariff for their power consumption during Solar Hours.
Solar days	During the 40 "Solar Days" in summer 2014 and summer 2015, indicated by alerts sent to participants on the previous day via text and/or e-mail messages, the district generates more electricity than it consumes between the hours of 12.00 and 16.00 pm
Solar districts	One third of the consumption is provided by renewable (PV) in a solar district
Solar hours	During a "Solar day", EDF invited its customers to adjust their electricity consumption during 12.00 and 16.00 pm, called "Solar Hours".